How importers can verify their information in the ACE Portal:

5106 Notice - Federal Register August 19, 2026

To ensure compliance with legal requirements and avoid potential voiding of IOR numbers, the IOR, or customs broker providing information on the IOR's behalf, must provide accurate and complete information when submitting entity details via CBP Form 5106, and ensure that the information **on file remains accurate and up-to-date.** Customs brokers must exercise due diligence to ensure this information is accurate.[4]Customs brokers should not transmit information to CBP that they know or should know is false or misleading, including unverified information.[5] This includes, but is not limited to:

- ***Physical Address****:* The physical address provided for the IOR must be the actual physical location of the business or individual.[6] It cannot be a registered agent, customs broker, freight forwarder, P.O. box, a business service center, or an address of another person or entity.
- ***Email Address****:* The email address submitted must be valid and belong to the IOR. Customs brokers or third parties may not supply their own email address, or the email address of another person or entity, in place of the IOR's email address.
- ***Phone Number****:* The phone number provided must be valid and belong to the IOR. Numbers not associated with the IOR should not be submitted. Customs brokers or third parties may not supply their own phone number, or the phone number of another person or entity, in place of the IOR's phone number.
- Internal Revenue Service (IRS) Employer Identification Number (EIN), Social Security Number (SSN) or CBP-assigned number,

    - CBP is placing emphasis on the address and current email and Phone number on file for a 5106
    - It **cannot be** a registered agent, customs broker, freight forwarder, P.O. box, a business service center, or an address of another person or entity.
    - Only the Importer can see the Phone/fax/email/website information in their **ACE Portal** or the broker if provisioned with cross account access.

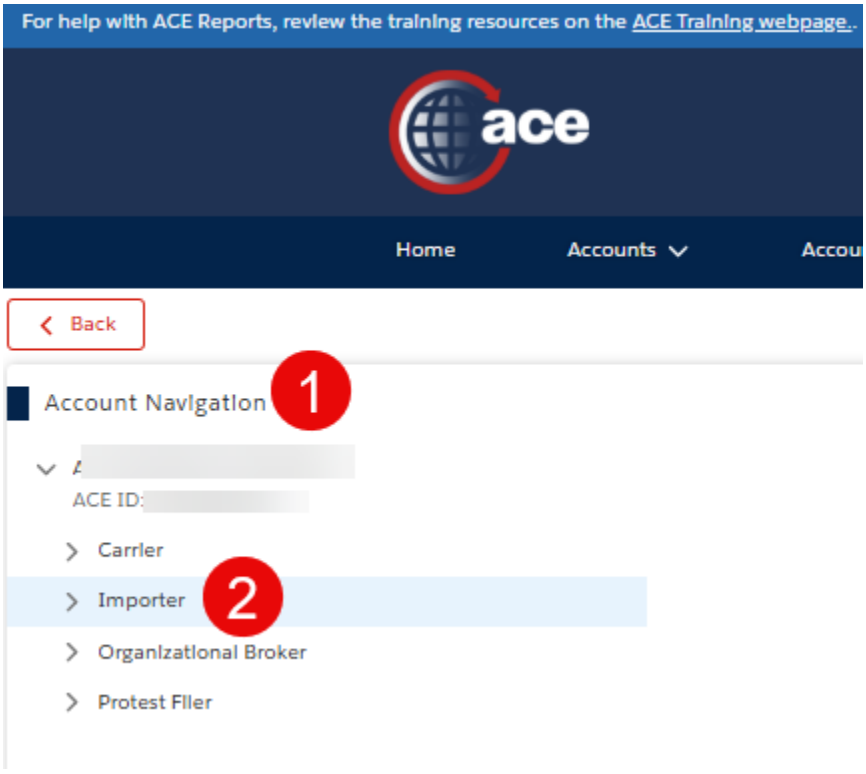
- **ACE Portal and 5106**

The 5106 email and phone number updates the fields in Physical address found in the Addresses Tab at the Importer Sub Account (for each IRS/Suffix)

5106 add/ update in ABI updates the following data fields in ACE

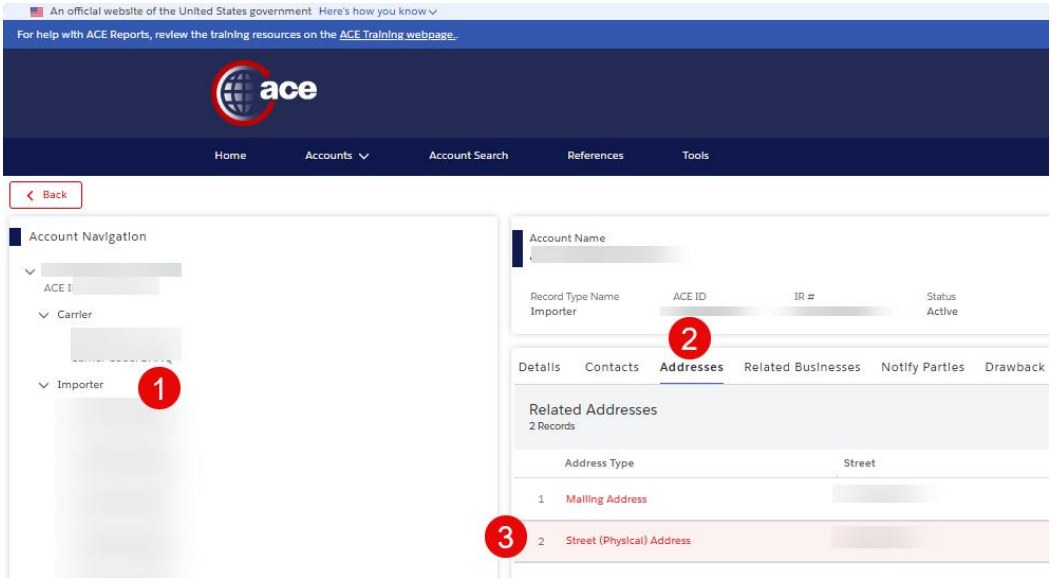
- Importer Sub account for each Suffix
- Street (Physical) addresses tab
- Contact information under the Physical Address window
- If Mailing address is sent it will be found in the Mailing address details in the addresses tab

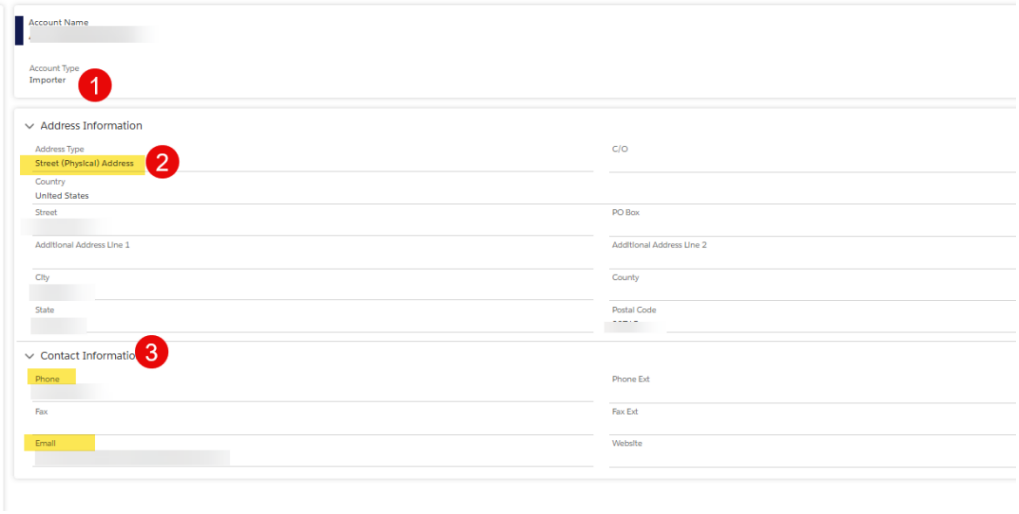
Note: The Contact Phone, Email, Website, Fax Number shown in the Additional Information section of the Details Tab on the Importer subaccount can be updated and maintained via the portal by way of the Physical Address (Contact Details section)



Importer Bond Query only returns the following:

- Importer name,
- Internal Revenue Service (IRS) Employer Identification Number (EIN), Social Security Number (SSN) or CBP-assigned number,
- Physical Address: The physical address provided for the IOR must be the actual physical location of the business or individual





- 5106 email/phone can also be seen on the Additional Information Section of the Details Tab. Note: The Contact Phone, Email, Website, Fax Number shown in the Additional Information section of the Details Tab on the Importer subaccount can be updated and maintained via the portal by way of the Physical Address (Contact Details section).

